MISSION

The Bellanet International Secretariat is a multi-donor initiative created with the mission to promote and facilitate effective collaboration within the international development community, especially through the use of information and communication technologies (ICTs). Bellanet operates from three locations: Ottawa (Canada), San José (Costa Rica) and Kathmandu (Nepal).

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Acronyms
It is a great pleasure to present to you Bellanet’s annual Report on Activities for the fiscal year 2003-2004. It has been a year of great accomplishment for the Secretariat team. During this period, Bellanet continued to help organizations in the development community learn and collaborate more effectively through its Online Communities and Knowledge Sharing programmes. In addition, the Open Development programme enabled development organizations to explore the opportunities offered by open source software, open content, and the use of open standards for information sharing.

The launch of Bellanet South was undoubtedly the most salient feature of the past year. Through strategic partnerships with Fundación Acceso in Costa Rica and South Asia Partnership – Nepal, we have strengthened Bellanet’s presence in Latin America and the Caribbean and in South and Southeast Asia. Bellanet is currently working on a similar arrangement for a regional presence in Africa.

The evolution of Bellanet South is changing the way we work. Working with partners in Latin America and the Caribbean and in South Asia enables us to deliver a more locally relevant program in these regions. We are better able to respond to local needs and adapt to local contexts, and we are learning with our Southern partners as we build on our mutual expertise and experience.

Other new partnerships were formed in the past year, and existing ones were strengthened. The Dgroups online dialogue platform is thriving, with several new partners and members and hundreds of new users. The partners are now undertaking promising work to offer an open source version of the tools. This year Bellanet joined the Building Communication Opportunities (BCO) Alliance (formerly BDO). With these partners in December 2003 we participated in the ICT4D Platform during the World Summit of the Information Society in Geneva.

By improving knowledge sharing practices, strengthening the effective use of online tools for dialogue and collaboration, and harnessing the potential of open standards, open content, and open source software, the development organizations we work with, North and South, are more effectively helping to reduce poverty and meet the millennium development goals. This is made possible by the renewed commitment of Bellanet’s core donors (CIDA, Danida, IDRC, SDC, Sida), and the continued support of other funders and partners. The Executive Directors of Acceso and SAP Nepal join the representatives of Bellanet’s core donors on the Bellanet International Steering Committee (BISC). We look forward to their positive and substantive contribution in the coming years.

In 2004 Bellanet enters its third phase, in which we will consolidate the shift to the South, build new partnerships and strengthen those already in place, and focus on our core mission: making it easier for development organizations to work together by promoting effective collaborative practices and shared learning. We invite all development practitioners to join us in this adventure by embracing new ways of working together.

Ricardo Gómez
Overview

Bellanet was created in response to a growing recognition, during the 1990s, that coordination and collaboration in the international development effort were becoming essential. Faced with persistent global poverty and increasingly acute environmental problems, development partners needed to stop re-inventing the wheel and start working together and learning from each other. In response to this overall policy shift, the level of collaboration increased, but although the individuals were willing, many institutions lacked the enabling policies, capacities, knowledge sharing culture and appropriate tools needed to form effective partnerships. Formed in 1995, Bellanet played a key part in the shift towards a partnership-based approach to development cooperation by promoting, facilitating and raising awareness about collaboration, with a unique emphasis on the opportunities that emerging ICTs could play in mediating collaborative processes.
Bellanet’s Program

Bellanet’s mission is delivered through activities in three conceptually integrated program lines: Online Communities, Knowledge Sharing and Open Development. Supporting the three program lines are activities in the crosscutting areas of Monitoring and Evaluation, Gender, and Capacity Development as well as corporate operations.

The core values that drive Bellanet’s work, collaboration, adaptability and innovation, have shaped the Bellanet South strategy. Through partnerships with like-minded organizations in different regions of the world Bellanet is now delivering its program directly in the South and in response to regional needs.

**Program Lines**

**Online Communities**

Dialogue is one of the most important means of enabling collaboration in international development. Effective collaboration requires trust, and this is made possible by open and ongoing communication among partners about their experiences, initiatives and areas of expertise. ICT platforms such as Dgroups provide the necessary tools, but a good implementation plan and effective ongoing facilitation are the key to successful online dialogue.

**Knowledge Sharing**

A learning organization cultivates a culture of sharing of ideas and networking among its people, rather than depending on technology to solve the problem. Effective collaboration also requires the capacity to adapt to a complex and rapidly changing environment. The Knowledge Sharing program line recognizes that much of the knowledge, value added, and adaptive capacity of organizations lies with people. Practical strategies help organizations tap into this ‘tacit’ knowledge base in order to increase their effectiveness and development impact.

**Open Development**

Bellanet’s third program line is Open Development, which seeks to raise awareness of the benefits of producing and disseminating software and content in an open collaborative manner. Bellanet is actively producing and researching Free/Libre and Open Source software (known as FLOSS*); it is helping implement open standards for information sharing among development partners; and it advocates open content – the application of flexible and equitable copyright policies to works produced for the public good.

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* The first known usage of the term FLOSS was in a European Commission report published in July 2002. Free/libre and open source software (FLOSS) is just a combination of the above two terms emphasizing the ‘libre’ meaning of the word free. (see www.flora.ca)
Overview

During its first years, Bellanet concentrated on providing ICT services and tools to donors and multi-stakeholder partnerships comprised of institutions based mainly in Europe and North America and working in Africa, Asia and Latin America and the Caribbean (LAC). As Bellanet’s program matured, the team and Steering Committee recognized that our priorities and programming would be more effective if they were more directly linked to regional realities. As a result, Bellanet steadily increased the proportion of its activities delivered directly in the South, with Southern partners, and in response to demands and needs from the South. Accompanying this shift was the recognition that expansion of such activities would always be limited by the relatively modest capacity of Bellanet’s operations.
Thus, the Bellanet South strategy was put in place to create a framework for experimentation with leveraging the expertise of Bellanet and its partners in the South through increased direct collaboration with organizations in the regions. Bellanet South operates through partnership agreements with selected organizations in the South to help both parties develop their respective capacities and to increase the availability of ICT- and knowledge-related competencies and services with local relevance. A major aspect of our approach is to strengthen lateral learning and sharing of experiences of each region, and thus build South-South collaboration along with a closer connection between Bellanet programming and region-specific priorities. Such an approach is also envisioned as contributing to the establishment of regionally based centres of excellence in the support of knowledge and ICT for Development (ICT4D) activities.

Presently, the Bellanet South partnerships deliver programming building on the existing program lines, while creating the conditions to jointly identify future areas of work based on needs in the regions. This will not only increase the availability and accessibility of ICT and knowledge-related expertise globally, but it will also mean that institutions in various parts of the world can find within their own regions opportunities for partnership and assistance for their collaborative activities.

During 2003-2004, Bellanet and partners in Costa Rica and Nepal established one-year pilot partnership agreements. New agreements have been signed to extend the partnerships to three years. It is anticipated that a Bellanet Africa partnership will be initiated in 2004.

Innovating in Action

Aside from carrying out specific activities, Bellanet and its regional partners place a strong emphasis on mutual learning in the context of Bellanet South: the intention is to adapt and enhance our partnerships in a dynamic way that incorporates such learning rather than to implement a pre-determined and relatively unresponsive program. All partners agree that the significant challenges encountered so far include:

- differences in language and culture
- complexities associated with the establishment and maintenance of virtual teams
- differences between the institutions with respect to mission, vision, etc.
- the level of effort required to maintain and develop close strategic partnerships.

In the first year implementing the Bellanet South partnership strategy, Bellanet learned that it is critical that staff in Ottawa and the regions who are most engaged in furthering our joint goals have the opportunity to spend more time in each others' institutional and cultural environments. A feature of our efforts in Africa will be a significantly increased staff exchange component.
Latin America and the Caribbean

Latin America and the Caribbean is the first region in which Bellanet entered into a strategic partnership in pursuit of the Bellanet South strategy. Our partner, Fundación Acceso, is a Costa Rica-based not-for-profit organization working in institutional strengthening and strategic uses of communication with civil society organizations in Central America – activities and interests that are very complementary to Bellanet’s. The agreement, a test case for Bellanet South, is intended to strengthen both organizations. 1.5 program officers, locally hired and managed by Acceso, are seconded to work on Bellanet program activities in the region.

An initial one-year partnership agreement lasting from April 2003 to March 2004 allowed both organizations to fine-tune the modalities for this first experiment with deeper Bellanet engagement in the LAC region. During this first year, efforts were directed to the construction of a model for the partnership, considering aspects related to management, communication tools, knowledge sharing, joint fundraising, identifying target groups and monitoring and evaluation of the learning process. Bellanet and Fundación Acceso are now extending the partnership for three more years.

Activities carried out by the Bellanet LAC team in 2003-2004 included work on the Virtual Parliament of the Americas project, on the Honduras Reconstruction program jointly funded by CIDA and IDRC, and an exploration of interests and activities on open source and Knowledge Sharing in the region. The identification of other activities of mutual interest will be the key focus for the upcoming year.

Also in the LAC region, Bellanet partnered with FUNREDES, a non-governmental organization which promotes and facilitates the use ICTs in developing countries, especially in Latin America and the Caribbean. The goal of the collaboration was to strengthen our ability provide technical support to our partners.

Highlights from Bellanet LAC

Working jointly with the Red de Desarrollo Sostenible (Network for Sustainable Development) and IDRC, Bellanet LAC has developed a participatory process aimed at capturing the knowledge sharing experiences and needs of Honduran civil society organizations.

In partnership with IDRC’s PAN Americas program, Bellanet LAC started a two-year research project on the use, needs and trends of Free/Libre and Open Source Software in Latin America and the Caribbean.

In partnership with Fundación Acceso, Bellanet LAC also conducted an evaluation of the use, effectiveness and impact of the Dgroups platform in Latin America.
South and Southeast Asia

The Bellanet South strategy took Bellanet to Nepal and the South Asian region, with the initiation of a strategic partnership with Kathmandu-based South Asia Partnership (SAP) Nepal. SAP Nepal is a non-governmental organization working to support capacity development of and grassroots development in the region. It is a member of the South Asia Partnership System, which is chain of five organizations working for development in South Asia. The partnership builds on an existing collaboration between Bellanet and SAP Nepal in the Human Development Forum project.

The agreement between Bellanet and SAP Nepal follows the same logic and approach as that with Fundación Acceso. The newly-formed Bellanet Asia will work on regional activities such as the IDRC and IFAD-funded ENRAP project. It will also work with a number of local organizations in the region to improve their skills around facilitation and the use of online communication tools and knowledge processes.

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Highlights from Bellanet ASIA

Working jointly with SAP Nepal Bellanet Asia organized and facilitated a two-day workshop on effective use of online communities and principles of knowledge sharing.

Bellanet ASIA also organized workshops to raise awareness, and provide strategic advice to local organizations on issues related to Bellanet programming, while developing capacity in response to emerging local needs.

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WATCH FOR

Bellanet Africa

Building on our history of work in Africa, Bellanet has initiated a process of partnership building with organizations in Uganda with the goal of establishing a local presence. We hope to conclude this process later in the year.
Online dialogues, and the facilitation support necessary to ensure their success, are a critical aspect of successful development collaboration. In addition to providing email and web-based dialogue spaces, this year Bellanet increased its emphasis on capacity development among organizations that were facilitating a variety of discussion forums. This is an important short to medium-term priority, because by developing their ability not only to participate in, but also to convene and facilitate online dialogues on issues of policy and practice, Southern partners are better placed to take ownership of the development processes affecting them.

In addition to providing facilitation training, Bellanet facilitates many online communities itself. In forums such as the KM 4Dev community, the Dgroups partnership, the Open Knowledge Network, Kuba, the AiDA Initiative, and Software...
Libre LAC, Bellanet facilitators help create an inclusive discussion environment where participants feel comfortable sharing their experiences and expertise with their peers.

Dgroups is a key activity in the Online Communities program line. Bellanet provides technical and project coordination of the ever-expanding collaboration. 20,000 people from around the world are now participating in almost 800 online groups discussing development, human rights, environmental issues, and more, and the numbers keep growing. The initiative is governed by Bellanet, DFID, Hivos, ICA, IICD, Oneworld, UNAIDS and the World Bank. This year the Dutch-based NGO Hivos and The World Bank joined the initiative as governing partners; another Dutch development organization, SNV, and the UK-based International Network for the Availability of Scientific Publications (INASP) joined as new members.

**Featured Activities**

**Evaluation of Dgroups**

Fundación Acceso carried out an evaluation of Dgroups looking specifically at the Latin American context. The strengths of Dgroups are that it is simple to use, requires a low bandwidth, is free of unwanted publicity, is endorsed by international development partners, guarantees the privacy and security of the information, is free of charge, and offers the possibility of technical support. Dgroups is particularly suited to the needs of closed work groups, the study found. In order to meet the needs of users in LAC and other developing regions, the authors recommended more promotion among target groups in the South, greater support for facilitation, and more sophisticated multilingual functionality. The full report is available on the Bellanet website.

**Online Community Training Workshops**

In January 2004 Bellanet co-organized parallel workshops in Ottawa and The Hague on facilitating and administering online communities. The workshops focused on the processes of planning an online discussion group, configuring and maintaining Dgroups, facilitating online discussions, and sustaining and evaluating online communities. In support of the workshops, Bellanet developed a training manual which will soon be available as part of the ITrain collection (see www.bellanet.org/itrain).

**Knowledge Sharing and E-publishing in the CGIAR**

In the context of the CGIAR system-wide ICT-KM project Bellanet will be supporting online collaboration within this global network of agricultural research centres. The activities will bring together people from different CGIAR institutions to work on integrating Knowledge Sharing processes into their activities, and defining and standardizing publishing practices across the network.

**Enhanced Support for Dgroups**

Next year Bellanet will provide improved multilingual support, more documentation including new training materials, and a facilitated support community for Dgroups administrators.
Online Communities – Projects & Activities

Legend: 🌍 Southern focus 🌏 started after April 1, 2003 🌟 featured in program overview

Projects

Long-term commitments involving significant effort and resources

**Dgroups** - Development through Dialogue 🌍 🌟

Bellanet and partners established and support Dgroups, a shared platform for development dialogue that is home to hundreds of groups and communities. Dgroups is a non-commercial, easy to use discussion platform designed for low bandwidth Internet users, especially in the South. The site is available in English, French, Spanish, and Portuguese. [Partners: DFID, Hivos, ICA, IICD, Oneworld, UNAIDS, World Bank]. [www.dgroups.org](http://www.dgroups.org)

**Strategic and Technical Support for HDFNet - South Asia Human Development Forum Online** 🌍

Bellanet provides strategic advice, technical support and training services to the South Asia Human Development Forum. [Partners: CIDA, SAP]. [www.hdfnet.org](http://www.hdfnet.org)

**Virtual Parliament of the Americas** 🌍

Bellanet has developed and hosts the Virtual Parliament of the Americas website for the Inter-Parliamentary Forum of the Americas, known as FIPA. FIPA is a network linking and promoting dialogue among parliamentarians throughout the Americas. [Partners: FIPA Technical Secretariat, ICA, Parliamentary Centre]. [www.e-fipa.org](http://www.e-fipa.org)

**Workspace for Gender Responsive Budget Initiatives** 🌍

Bellanet is hosting an open source collaborative space for the Gender Responsive Budget Initiatives (GRBI), a collaborative effort between UNIFEM, The Commonwealth Secretariat and IDRC. GRBI supports government and civil society in analysing national and/or local budgets from a gender perspective and applying this analysis to the formulation of gender responsive budgets. [Partners: Commonwealth Secretariat, IDRC, UNIFEM]. [www.gender-budgets.org](http://www.gender-budgets.org)

Activities

Small-scale initiatives

**Mountain Forum Dialogues** 🌍

Bellanet and partners established and support Dgroups, a shared platform for development dialogue that is home to hundreds of groups.
and communities. Dgroups is a non-commercial, easy to use discussion platform designed for low bandwidth Internet users, especially in the South. The site is available in English, French, Spanish, and Portuguese. [Partners: DFID, Hivos, ICA, IICD, Oneworld, UNAIDS, World Bank]. www.dgroups.org

Shared Calendar

This knowledge sharing initiative enables partners to maintain an events calendar on their website and also allow their events to be visible in a shared calendar with those of their partners. [Partners: ADEA, APC, ECDPM, ICA, IICD, INASP, MPRI]. www.bellanet.org/calendar

Strategic and Technical Support for the Medicinal Plant Network (MedPlant)

MedPlant is a global ‘network of networks’ devoted to the sustainable use and conservation of medicinal plants. Bellanet provides strategic and technical advice to the network on the effective use and management of online spaces. [Partners: IDRC]. www.medplant.net

Strategic and Technical Support for the Partnership for ICTs in Africa (PICTA)

Bellanet is a founding member of this partnership of organizations implementing ICT projects in Africa, supporting dialogue among the members. This year Bellanet facilitated the annual meeting of the Partnership. [Partners: ECA, IDRC]. www.uneca.org/aisi

Web-to-Email

Bellanet continues to offer and promote a Web-to-Email gateway service to enable people with limited or email only access to the Internet to obtain Web material. [Partners: ICTP, IDRC]. www.bellanet.org/email.htm

Completed 2003 - 2004

Strategic and Technical Support for ADEA - Association for the Development of Education in Africa

Bellanet provided ADEA with strategic and technical advice, and services on the effective use of ICTs. ADEA uses the Internet to coordinate committee activities and to distribute baseline educational statistics and other research of value to educators and policy-makers. [Partners: ADEA, CIDA, Danida, Sida, SDC, others]. www.adeanet.org
It is increasingly recognized that organizations working for development need to learn better in order to adapt quickly to rapidly changing environments. What is not as widely understood is how organizations can create and support conditions conducive to staff and partner learning through, for example, knowledge sharing processes. These conditions are critical to the creation of agile organizations that learn from their experiences and those of others. Knowledge sharing provides tools and techniques to tap into the wealth of knowledge that resides in people's minds.

Bellanet’s Knowledge Sharing program uses and promotes concrete and practical approaches to assist development organizations in sharing their experiences and knowledge both in the North and South, through the following strategic lines:
Supporting Knowledge Management (KM) practitioners in international development

Bellanet supports KM practitioners by sharing what we know and what we have learned through workshops, conferences, documents, publications and discussion forums. Recognizing that Communities of Practice can support groups, increase their capacity and effectiveness and are among the best instruments for dealing with complex knowledge, Bellanet continues its role as convener and facilitator in the KM4Dev Community.

Increasing Knowledge Sharing (KS) awareness and developing capacity

It is Bellanet’s belief that the development community can enhance its effectiveness through an improved understanding of, and capacity in using, KS practices such as peer assists, after action reviews, communities of practice, storytelling, and knowledge fairs. Bellanet promotes an increased awareness among its partners of the importance and relevance of KS practices in support of learning, and works to develop the capacity of organizations to utilize KS approaches through workshops, presentations and dialogue.

Featured Activities

**KM4Dev Community**

The Knowledge Management for Development (KM4Dev) community began in 2000 and has grown to include over 350 development practitioners. This year, Bellanet continued to act as facilitator and convener of the community and organized well-received workshops in Ottawa and Kathmandu.

**Honduras Learning Systems**

Bellanet LAC and Acceso are working with IDRC and Red de Desarrollo Sostenible on a learning process to assist local researchers in the design and implementation of a project proposal to analyze and improve knowledge sharing processes between organizations working for sustainable development in Honduras. The goal of the project is to strengthen the capacity of people and institutions to plan and implement development projects and policies that address the needs of the poor and other vulnerable populations.

**WATCH FOR**

**KS Strategies within the CGIAR**

Bellanet is working with the Consultative Group on International Agriculture Research (CGIAR) Centres and Training Resources Group on a project which seeks to foster a learning-oriented, knowledge-sharing culture in the CGIAR.
Supporting individual organizations and communities to institutionalize KS

Bellanet continues to assist organizations and networks to develop their strategic plans and build internal Knowledge Sharing capacity. Through a participatory consultation process, Bellanet helps organizations address their KS needs through: consultation, knowledge-relationship mapping, knowledge gap analysis, an online consultation or face-to-face workshop, and development of an action plan.

Featured Activities

Networking and Knowledge Management by Regional Organizations working in the Field of Natural Resource Management in Asia (NeRO - Asia)

Bellanet is assisting in NeRO - Asia, a pilot project to provide a face-to-face and electronic forum to share local experiences around networking in the field of natural resource management. Funded by the German bilateral donor GTZ, the project brings together organizations working in Asia, including the International Centre for Integrated Mountain Development (ICIMOD), the ASEAN-German Regional Forest Programme (ASEAN-ReFOP) and the Mekong River Commission.

Bellanet’s role is to provide strategic advice and assist in the development of culturally and organizationally appropriate approaches and tools for information and knowledge exchange with the view to enhance the effectiveness of networking activities among the organizations involved in the project.
Knowledge Sharing – Projects & Activities

Legend:  Southern focus  started after April 1, 2003  featured in program overview

Projects

CIDA Knowledge Sharing Workshops
CIDA’s KM Secretariat is partnering with Bellanet to deliver a series of workshops on concrete KS approaches and methods. Bellanet developed these workshops in conjunction with CIDA and external KM consultants such as Nancy Dixon (author of Common Knowledge) and Steve Denning (author of The Springboard). [Partner: CIDA].

Honduras Learning Systems
Bellanet LAC and Acceso are working with IDRC and Red de Desarrollo Sostenible on a six-month learning process to assist local researchers in the design and implementation of a project proposal to analyze and improve knowledge sharing processes between organizations working for sustainable development in Honduras. [Partners: Acceso, IDRC, RDS].

KariaNet
KariaNet is a joint initiative of IFAD and IDRC that seeks to strengthen KS capacities across IFAD projects and among its stakeholders in Egypt, Morocco, Jordan, Sudan and Tunisia. Bellanet co-facilitated regional workshops to develop a national vision and mission in each participating country. [Partners: IDRC, IFAD].

KM4Dev Community of Practice
Bellanet supports a community of practice and runs workshops on Knowledge Sharing approaches in international development. Workshops were held this year in Ottawa and Kathmandu. [Partners: CIDA, DFID, GTZ, IDRC, IDS, IFAD, MSSRF, SDC]. [www.bellanet.org/km]

Networking and Knowledge Management by Regional Organizations Working in the Field of Natural Resource Management in Asia (NeRO-Asia)
NeRO-Asia is a pilot project to provide a face-to-face and electronic forum to share local experiences around networking in the field of natural resource
management in South Asia. Bellanet is supporting knowledge sharing and networking activities to create a locally relevant and culturally acceptable process. [Partners: ASEAN-ReFOP, GTZ, ICIMOD, Mekong River Commission].

**WeConnect**

This is a collaborative project involving Bellanet, the International Institute for Communication and Development (IICD) and Oneworld as members of the BCO Alliance. The project seeks to deepen awareness of ICTs at the country level the real benefits of ICTs in development and involve the country offices of donor members of the Alliance in ICT4D dialogue to ensure that ICTs are appropriately integrated in sector policies. [Partners: IICD, Oneworld].

**Activities**

**Small-scale initiatives**

**ENRAP – Electronic Networking for Rural Asia/Pacific – Phase 2**

An initiative to support Internet use among rural development projects in the Asia Pacific region. Discussions are ongoing regarding Bellanet participation in Phase 2 of the ENRAP project. Bellanet’s role has evolved from a focus on technical support to the current emphasis on support for learning and strengthening of knowledge sharing within the network. [Partners: IDRC, IFAD]. [www.enrap.org](http://www.enrap.org)

**IDRC Networks Working Group**

As part of a continuous engagement with IDRC’s Program Initiatives, Bellanet is presently supporting an informal network of IDRC knowledge networks and communities of practice – online or face-to-face. Bellanet’s role is to provide strategic advice to capture the rich and diverse experience and some of the lessons learned of the various networks. [Partner: IDRC].

**Learning and Evaluation Action Program (LEAP) IMPACT**

LEAP IMPACT aims to improve the institutional performance of monitoring and evaluation practice related to information services, information products and information projects. It is a community of practice open to all individuals and organizations interested in the evaluation of information for development. [Partners: CTA, FAKT, GTZ, IICD, KIT]. [www.dgroups.org/groups/leap/impact/index.cfm](http://www.dgroups.org/groups/leap/impact/index.cfm)
Completed 2003 - 2004

**KM Strategies for the CGIAR**

Bellanet partnered with the Training Resources Group to provide support in the development of KM strategies within the Consultative Group on International Agricultural Research (CGIAR). In the course of the project Bellanet worked with CIAT (Colombia), IWMI (Sri Lanka), and ICARDA (Syria). A number of activities on KM strategies are envisioned for the future. [Partners: CGIAR Centres, Training Resources Group].

**Learning and Evaluation Action Program (LEAP)**

LEAP is an initiative to promote a coordinated and comprehensive approach to learning about the use of knowledge and ICTs in international development. LEAP began in 2000 and eventually grew into an umbrella structure for a number of communities, such as Pantleg, Evaltica and IMPACT, each with a specific focus on the issues surrounding evaluation of ICT4D. Bellanet continues to host the communities’ archives and to support LEAP IMPACT. [Partners: IDRC, The City University, London, CTA and IICD].

**Peer Network in India**

Bellanet provided strategic advice and supports a pilot India-focused network for learning from evaluation. The Peer Network project focused on mobilizing organizations to engage in a learning-oriented evaluation process to build individual and organizational capacity. [Partners: IDRC, IUCN, UNIFEM].
OPEN DEVELOPMENT

SUPPORTING OPEN APPROACHES TO CREATING SOFTWARE, STANDARDS AND CONTENT

Bellanet’s Open Development program line, which started as an experimental initiative, has now been consolidated into a very active program aimed at fostering an open and collaborative approach to software production, information sharing, and content development and dissemination.

Behind every technology solution there is innovative thinking, knowledge and enthusiasm. The prevailing commercial model of software production and dissemination is based on the need to protect market niche through secrecy, centralized control and strict copyright protection. But this model can lower the incentive to explore technology applications that offer great social benefits to large groups or small local communities, but for which there is little or no commercial market.
Bellanet is actively promoting Free/Libre and Open Source software (FLOSS), and with our partners in the South we support communities created around open source initiatives. A two-year study of FLOSS as a tool for development in Latin America and the Caribbean is underway.

In the area of information standards, Bellanet is finding effective ways to filter and find relevant information. This is increasingly important as the amount of information about development on the Internet continues to grow. Bellanet is helping develop and implement standards for project-related information; we are also leading efforts to make it easier for people to find online dialogues that are relevant to their interests.

In the area of Open Content, Bellanet continues to support ItrainOnline, which is based on Open Content principles, and to license many of its publications under the GNU Public Documentation License.

**Featured Activities**

**Open Source in Latin America and the Caribbean**

Bellanet, in partnership with IDRC’s Pan Americas, has launched a two-year study of the adoption, development and use of Free/Libre and Open Source software (FLOSS) in the LAC region. The study uses a participatory methodology that includes local actors, institutions and networks in a reflective process. By harnessing the knowledge and experience of local actors, the study seeks to contribute to the debate and inform future actions around FLOSS as a tool for development in the region.

**Open Source Dgroups**

This is a project to create a FLOSS version of Dgroups that is free for anyone to download and use. The project will result in a software tool created in collaboration with African developers as well as a better understanding of the process of creating FLOSS. Partners include DFID, Connectivity Africa, IDRC, and Funredes.

**Accessible Information on Development Activities (AiDA)**

Bellanet is a member of both the Management Team and the Steering Committee of this initiative to facilitate data exchange among the development community in order to increase development effectiveness. By applying common information structures and tools to their online project and activity information, development organizations enable the Development Gateway to provide an overall picture of who is doing what in development cooperation. Bellanet guides civil society organizations and foundations in applying the AiDA/IDML standards to their project information, and contributes to the direction of the initiative through technical and process support as well as strategic advice.

aida.developmentgateway.org/AidaHome.do

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**WATCH FOR**

- Bellanet is to provide advice and assistance in the development of information standards and Open Source architectures for the Open Knowledge Network.
- Bellanet will take a more active role in the promotion and usage of Creative Commons licenses (see www.creativecommons.org).
Projects

Accessible Information on Development Activities (AiDA) ★
AiDA applies common standards to provide an annotated directory containing descriptive information on planned, current and completed development activities hosted by the Development Gateway Foundation. Bellanet sits on the Steering Committee and is a member of the management and implementation team of AiDA. [Partners: Development Gateway, OECD-DAC]. www.developmentgateway.org/aida

Free/Libre Open Source (FLOSS) Dgroups ★ ★
This is a project to redevelop the Dgroups software application in a FLOSS environment in collaboration with African software developers. The completed project will produce both a free discussion platform and a better collective understanding of the process of creating FLOSS. [Partners: Connectivity Africa, DFID, Funredes, IDRC].

ICT Innovation ★
Bellanet, in partnership with IDRC, is managing a collaborative learning project that experiments with emerging technologies in a development context. The ICT Innovation project explores technologies such as WiFi and Voice Over Internet Protocol for their potential to enhance the effectiveness of development activities. [Partner: IDRC].

ITrain ★
ITrain is a collaborative method of creating training manuals for computer, Internet and knowledge sharing. Instructors can adapt manuals and course materials to suit the local context. ITrain materials are licensed under the Open Content agreement on free and fair sharing of information. [Partners: ICIM OD, IDRC, ItrainOnline].

www.bellanet.org/itrain
Software for Online Proposal Appraisal (OPA)

OPA software developed by Bellanet is an open source Internet-based application for the submission and review of proposals. The software continues to gain users in the development community as a tool for managing small grants and other such programmes. For example, the Global Development Network uses OPA to manage the GDN awards program. [Partners: GDN, IDRC, Kincite]. www.bellanet.org/opa

Study of Open Source in Latin America and Caribbean

Bellanet, in partnership with IDRC, is conducting a study of the processes of adoption, development and use of open source in Latin America and the Caribbean. Through its participatory methodology the project includes local actors, institutions and networks in a reflective process to understand the role and impact of open source in the region. [Partners: Acceso, IDRC].

Activities

Small-scale initiatives

FLOSS Development

In addition to creating FLOSS software such as OPA, Bellanet is continually examining and comparing open source tools for both the desktop and server environments. Informal papers such as “Desktop Migration to Free/Libre and Open Source Software at Bellanet” record these experiences.

Kuba – Online Communities and Open Standards

Through the development and use of common standards, Kuba aims to facilitate the exchange of metadata about online communities. With the support of WHO and DFID, Bellanet is facilitating collaborative research and needs analysis. Bellanet will also manage the process of designing and implementing the system using appropriate technologies. [Partners: DFID, WHO, MicroAid]. www.dgroups.org/groups/kuba

Completed

Open Source Community Spaces

Open Source Community Spaces are online collaboration environments using open source tools, which Bellanet customized to meet the needs of various development communities and networks. [Partners: AED, CGIAR, IDRC, USAID].
Bellanet’s approach is holistic and multidisciplinary. While the program lines represent the main areas of emphasis, activities in the crosscutting areas aim to strengthen Bellanet practice across the board. The three crosscutting areas: Monitoring and Evaluation, Gender, and Capacity Development represent issues of program-wide relevance.
Gender

The Evaluation Review carried out by The Governance Network indicated that although Bellanet is gender sensitive, it needs to do more to actively integrate gender considerations into its planning and implementation. To address this issue, Bellanet hired an external consultant to assist with the development of more explicit gender guidelines. The first step in this process was an internal workshop designed to bring the team to a shared level of understanding of gender issues and the implications for its work.

With the help of the same consultant, Bellanet is now developing a policy on diversity which will explicitly state Bellanet’s position on diversity, the underlying rationale for the policy and an outline of our approach and interventions. This work will be carried out in the coming year.

Capacity Development

Following the recommendation of the External Review, Bellanet decided to reduce the number of program lines to three. Capacity development, which was the focus of the fourth program line, is a key component of Bellanet’s approach. There is an element of capacity development or training to be found in almost every project and activity. As a result, Capacity Development was integrated into the program as a crosscutting issue. Bellanet continues to support the ItrainOnline initiative.

“ICTs are no panacea to development for gender equality or human development but ICTs have the potential to further enable young women to be included in the decision-making processes in international development, and ultimately, in their community.
— Jennifer Cottes”

Featured Activities

ItrainOnline

ItrainOnline is a joint initiative of six organizations with exceptional expertise in computer and Internet training in the South: APC, Bellanet, IICD, IIID, INASP, and OneWorld. In seeking to overcome skills gaps in development, ItrainOnline connects people and know-how with the needs of ICT learners and trainers worldwide. As a partner, Bellanet made a financial contribution for the maintenance of the portal site www.itrainonline.org. Bellanet also participated in the ITO Partners’ Meeting hosted by OneWorld in London on September 8-9, 2003, where governance and future funding of the initiative were discussed.
Monitoring and Evaluation

Learning and reflection has always been the core of Bellanet’s approach to monitoring and evaluation. The methodology employed by Bellanet to learn from and improve ongoing activities includes elements from “Before, During and After Learning” techniques (described in Learning to Fly by Collinson and Parcell) and the Outcome Mapping methodology developed by IDRC.

External Review

An Evaluation Review of Activities and Outcomes was carried out by The Governance Network under the direction of an Advisory Committee. The Review, published in April 2004, covered Bellanet’s performance and overall effectiveness, and provided Bellanet with the opportunity to reflect and make changes to its program based on the recommendations. The complete Evaluation Review is available on the Bellanet website.

Internal Learning

Internally, Bellanet supports ongoing learning through informal, practical sessions involving self-assessment and sharing of experiences with others. Early in 2004, Bellanet held a process of reflection during which staff shared their views of the changes in the organization over the past year. The responses will be the subject of discussion and analysis at a staff retreat in September 2004.

Bellanet South

Mutual learning and institutional strengthening is a key goal of the Bellanet South strategy. Bellanet has put in place mechanisms to assess, monitor and learn from the Costa Rica and Nepal partnerships as they evolve. Key lessons so far relate to the challenges of working side by side with institutions and staff in different countries and time zones. In the coming year joint activities are planned in order to increase the level of information and knowledge sharing among Bellanet staff, Bellanet South partners, and other strategic partners in the regions. Ongoing learning from the difficulties and successes of implementing the Bellanet South strategy will inform our approach as we work to deepen existing partnerships and establish a Bellanet presence in Africa.

“Bellanet made us think about what we do. We are in the business of delivering knowledge and now we have much more clarity about dealing with the multi-communication levels of the people we are delivering to.”

- Evaluation Review
Dgroups
Bellanet LAC and Fundación Acceso carried out a study of the use, effectiveness and impact of Dgroups in the Latin American region. In order to meet the needs of users in LAC and other developing regions, the authors recommended more promotion among users in the South, greater facilitation support, and more sophisticated multilingual functionality. The recommendations are to be implemented in the coming year. The full report of the evaluation is available on the Bellanet website.

Web Usability Survey
Bellanet conducted an online survey to assess the effectiveness of its website, requesting feedback on usability, effectiveness of message delivery and layout. Respondents generally found the Bellanet website to be informative, easy to use, and quick to load. Bellanet is in the process of reviewing and putting into place many of the suggestions and ideas received from the survey respondents.

“... The construction of this site is one that Bellanet can be proud of. [...] One thing that makes me happy is the loading speed, which makes it possible for me to visit the site even when back in Uganda. The layout is superb (and this is from my experience as a budding web builder). Navigation is coherent, and the site is not smothered by the links to other sites. Job well done!– Usability Survey..."
Technical Capacity

Bellanet has improved its technical capacity through the continued development and implementation of Free/Libre and Open Source strategies and solutions, the push for Open Standards, the improvement of its hardware and networking infrastructure, and the delivery of an Intranet to aid communication among Bellanet offices in different regions. Bellanet’s commitment to ongoing innovation and experimentation with new technologies and software means that partners regularly call upon Bellanet’s advice regarding technical options.
Infrastructure

Twelve servers support Bellanet’s needs and those of our partners. Of these, nine use the Linux Operating System (principally RedHat Linux); three use Windows 2000.

To improve the quality of Bellanet services such as Dgroups, the server that supported Dgroups, Lyris and various Cold Fusion-based web applications was replaced. Bellanet also replaced much of the hardware that operates its Linux-based servers. Network configuration changes were made in order to improve security, and changes were made to the web-to-email service in the past year in order to improve response times.

Desktop Applications

Although most of Bellanet uses Windows XP, a number of staff are using Linux (RedHat 8.0 & 9.0, Suse, and Xandros) on their desktop computers. Various open source applications are being used and evaluated: Open Office, Ximian Evolution and Mozilla Thunderbird for email; Mozilla and Mozilla Firefox for web browsing.

Working Virtually

Working as a regionally distributed, virtual team comes with its set of challenges. During this first year of Bellanet South, Bellanet sought creative ways of ensuring cost-effective communication and information sharing among team members in Ottawa, Costa Rica, and Nepal. An Intranet using Suse Linux Open Exchange Server enables Bellanet staff to share documents, calendar items, content information and more.

Dgroups Developments

The technical team was very involved in planning for the open source version of Dgroups. Bellanet persuaded the developers of the open source Mailman mailing list software to consider creating an SQL-enabled version of the product, which would provide a solid platform for Dgroups and would also make possible the development of other hybrid collaborative tools that would benefit the development community.

Bellanet partnered with Funredes to improve Dgroups technical support, and a new online tracking system has improved the process of responding to change requests from Dgroups partners.

Interested in knowing more about our experiences with Linux on the desktop?

See “Desktop Migration to Free/Libre Open Source Software at Bellanet,” available on our website.
Communicating Bellanet

Communicating about Bellanet is challenging for many reasons. Given the nature of our work, sometimes our communication risks being overtaken by technical jargon, when our central message has very little to do with technology: it’s about people. Also, the very success of the Internet globally has created a new irritant: information overload. The more people get online, the more voices speak, and the harder it is to hear any messages at all.

Strategy, Tools and Means

This means that Bellanet has to be strategic in the way it communicates its message and promotes its work. Part of the strategy involves nurturing and participating in specialized Communities of Practice in order to become known to practitioners in the field as well as to like-minded institutions. Bellanet created and manages Bellanet-L, a distribution list for announcements about events, research and funding opportunities, publications, etc., relevant to Bellanet’s mission. This public list has presently close to 2000 subscribers. To join, send a message to join-bellanet-l@lyris.bellanet.org.

Efforts have been dedicated to developing outreach and promotional materials that support the clear delivery of Bellanet’s message to our partners. These include: Bellanews, an electronic and printed newsletter containing highlights of our activities; Bellanet Stories, a collection of journalistic articles written in clear and jargon-free language; and a new brochure presenting a concise description of Bellanet’s mandate, vision and program. These tools are used to support partnership development, resource mobilization and for use at conferences and workshops.

Consulting and Responding

In response to feedback from visitors to our website, we plan to make some changes to the site that will make it more effective in communicating our program. In a survey of the Bellanet website conducted in March 2004, respondents indicated their satisfaction: the site “offers important and relevant information” for their work. The site was redesigned to accommodate information in English, French and Spanish, Bellanet’s three working languages. The site is a gateway to Bellanet-supported Communities of Practice and online workspaces, where thousands of people are sharing knowledge and collaborating online.

WATCH FOR

- Document Corner: a space on the Bellanet website to share informal documents.
- Bellanet Conceptual Series: papers on the concepts and philosophy underlying Bellanet’s program.
- Bellanet 10th Anniversary Report: A retrospective look at ten years of activities since the creation of the Bellanet International Secretariat in 1995.
# Financial Overview

All amounts in Canadian Dollars (CAD) Millions

### Revenues: April 1995 - March 2004

<table>
<thead>
<tr>
<th></th>
<th>1995/96 - 2002/03</th>
<th>2003/04</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Core funding</td>
<td>7.00</td>
<td>3.77</td>
<td>10.77</td>
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<tr>
<td>Contracts</td>
<td>2.44</td>
<td>1.07</td>
<td>3.51</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>9.44</strong></td>
<td><strong>4.84</strong></td>
<td><strong>14.28</strong></td>
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</table>

### Expenditures: April 1995 - March 2004

<table>
<thead>
<tr>
<th></th>
<th>2002/03</th>
<th>2003/04</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Previous years 1995/96 - 2002/03</td>
<td></td>
<td></td>
<td>8.20</td>
</tr>
<tr>
<td>Current year 2003/04</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program Activities</td>
<td>1.25</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Management &amp; Technical Support</td>
<td>0.57</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Regional Presence</td>
<td>0.16</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Projects and Services</td>
<td>0.18</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total Expenses 2002/03</strong></td>
<td>2.16</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total expenditures to March 31, 2003</strong></td>
<td><strong>10.36</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Budget for fiscal year April 2004 - March 2005

<table>
<thead>
<tr>
<th></th>
<th>2003/04</th>
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</thead>
<tbody>
<tr>
<td>Fund balance at April 1, 2004</td>
<td>3.90</td>
</tr>
<tr>
<td>Anticipated Revenues</td>
<td>2.15</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td><strong>6.05</strong></td>
</tr>
<tr>
<td>Projected expenditures</td>
<td></td>
</tr>
<tr>
<td>Program Activities</td>
<td>1.04</td>
</tr>
<tr>
<td>Management and Technical Support</td>
<td>0.57</td>
</tr>
<tr>
<td>Regional Presence</td>
<td>0.30</td>
</tr>
<tr>
<td>Projects and Services</td>
<td>0.91</td>
</tr>
<tr>
<td><strong>Total projected expenditures</strong></td>
<td><strong>2.82</strong></td>
</tr>
</tbody>
</table>

### Projected Budget for Phase 3: April 2004 - March 2007

<table>
<thead>
<tr>
<th></th>
<th>Annual</th>
<th>Totals for 3 years (5% increase/year)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Activities</td>
<td>1.04</td>
<td>3.27</td>
</tr>
<tr>
<td>Management and Administration</td>
<td>0.57</td>
<td>1.79</td>
</tr>
<tr>
<td>Regional Presence</td>
<td>0.30</td>
<td>0.96</td>
</tr>
<tr>
<td>Projects and Services</td>
<td>0.91</td>
<td>2.87</td>
</tr>
<tr>
<td><strong>Total projected expenditures (2004-2007)</strong></td>
<td><strong>2.82</strong></td>
<td><strong>8.89</strong></td>
</tr>
</tbody>
</table>

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**Corporate Highlights**

1 Canadian Dollar. CAD 1.00 = USD 0.68 / EUR 0.62 on March 31, 2003
# Events and Publications

## Events

<table>
<thead>
<tr>
<th>PLACE</th>
<th>DATE</th>
<th>EVENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pilanesberg, South Africa</td>
<td>Apr. 2003</td>
<td>Attended and presented at the Acacia meeting of IDRC</td>
</tr>
<tr>
<td>Ottawa, Canada</td>
<td>May 2003</td>
<td>Co-organized, facilitated and presented at KM4Dev workshop</td>
</tr>
<tr>
<td>Rome, Italy</td>
<td>May 2003</td>
<td>Participated and facilitated two sessions as part of the GKP Annual Meeting</td>
</tr>
<tr>
<td>Cambridge, United States</td>
<td>May 2003</td>
<td>Participated at the Third Open Source Content Management conference held at Harvard University</td>
</tr>
<tr>
<td>London, UK</td>
<td>Jun. 2003</td>
<td>Participated in a workshop on Coherence in Agricultural Information Systems and Architecture for the Open Knowledge Network hosted by DFI</td>
</tr>
<tr>
<td>San José, Costa Rica</td>
<td>Jul. &amp; Aug. 2003</td>
<td>Delivered presentations at the Inter-American Institute for Cooperation on Agriculture meetings</td>
</tr>
<tr>
<td>Santo Domingo, Dominican Republic</td>
<td>June 2003</td>
<td>Visited Funredes to discuss terms of partnership for increasing technical support team</td>
</tr>
<tr>
<td>Kathmandu, Nepal</td>
<td>Jul. 2003</td>
<td>Co-organized, facilitated and presented at KM4Dev workshop with HDFNet</td>
</tr>
<tr>
<td>Kathmandu, Nepal</td>
<td>Aug. 2003</td>
<td>Conducted training on Linux/Mailman/Postnuke for SAP Nepal staff.</td>
</tr>
<tr>
<td>Cuzco, Perú</td>
<td>Aug. 2003</td>
<td>Presented a paper at the First Latin America Conference on FLOSS</td>
</tr>
<tr>
<td>Amsterdam, The Netherlands</td>
<td>Sep. 2003</td>
<td>Presented at a workshop on Transforming and Sustaining Inclusive Development Communities</td>
</tr>
<tr>
<td>Naivasha, Kenya</td>
<td>Sep. 2003</td>
<td>Facilitated and presented at a meeting of the People Land and Water (PlaW) Program Initiative of IDRC</td>
</tr>
<tr>
<td>Ottawa, Canada</td>
<td>Oct. 2003</td>
<td>Facilitated and presented at a meeting to organized by the Association of Universities and Colleges of Canada to discuss the University Partnership in Cooperation and Development Project</td>
</tr>
<tr>
<td>Tunis, Tunisia</td>
<td>Oct. 2003</td>
<td>Co-organized and facilitated an online consultation and a meeting of the Partnership for ICTs in Africa</td>
</tr>
<tr>
<td>Washington, United States</td>
<td>Oct. 2003</td>
<td>Attended the AIDA Steering Committee Meeting</td>
</tr>
<tr>
<td>Uganda</td>
<td>Nov. 2003</td>
<td>Presented and participated in a South-South Exchange Travelling Workshop organized by IICD, IDRC and Hivos</td>
</tr>
<tr>
<td>Ottawa, Canada</td>
<td>Nov. 2003</td>
<td>Co-organized, facilitated and presented at a workshop for CIDA using “Before, During and After” Learning techniques.</td>
</tr>
<tr>
<td>Bogor, Indonesia</td>
<td>Nov. 2003</td>
<td>Co-organized, presented and facilitated workshops to start the process of and Kathmandu, Nepal Networking and Knowledge Management by Regional Organizations working in the Field of Natural Resource Management in Asia (NeRO-Asia)</td>
</tr>
<tr>
<td>Geneva, Switzerland</td>
<td>Nov. 2003</td>
<td>Participated at the World Summit on Information Society with workshops, exhibits, presentations and panels</td>
</tr>
<tr>
<td>Geneva, Switzerland</td>
<td>Dec. 2003</td>
<td>Facilitated a meeting to set up the “Kuba” Online Communities and Open Standards Initiative</td>
</tr>
<tr>
<td>Kathmandu, Nepal</td>
<td>Dec. 2003</td>
<td>Co-organized and facilitated a two-day workshop on Building and Sustaining Online Community with SAP Nepal</td>
</tr>
<tr>
<td>Copenhagen, Denmark</td>
<td>Jan. 2004</td>
<td>Participated in strategic planning meeting of the Building Communications Opportunities Alliance</td>
</tr>
<tr>
<td>Santo Domingo, Dominican Republic</td>
<td>Jan. 2004</td>
<td>Organized and conducted training on programming and technical maintenance of the Dgroups platform for Funredes staff</td>
</tr>
<tr>
<td>Location</td>
<td>Date</td>
<td>Event Description</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>------------</td>
<td>-----------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Cape Town, South Africa</td>
<td>Jan. 2004</td>
<td>Delivered presentation and participated in the First African Conference on the Digital Commons</td>
</tr>
<tr>
<td>Ottawa, Canada</td>
<td>Jan. 2004</td>
<td>Organized and delivered training on Dgroups Facilitation for Administrators</td>
</tr>
<tr>
<td>Ottawa, Canada</td>
<td>Feb. 2004</td>
<td>Co-organized and facilitated an After Action Review session with the IDRC’s Evaluation Unit to discuss the External Review Process</td>
</tr>
<tr>
<td>Kampala, Uganda</td>
<td>Feb. 2004</td>
<td>Co-organized and facilitated a workshop for the WeConnect Initiative</td>
</tr>
<tr>
<td>Cairo, Egypt and Tunis, Tunisia</td>
<td>Feb. 2004</td>
<td>Facilitated two workshops for the KariaNet Initiative</td>
</tr>
<tr>
<td>San José, Costa Rica</td>
<td>Feb. 2004</td>
<td>Organized and facilitated the Bellanet International Steering Committee meeting</td>
</tr>
<tr>
<td>Washington, United States</td>
<td>Mar. 2004</td>
<td>Participated in a developing session for MailMan 3 as part of the Second Python Conference</td>
</tr>
<tr>
<td>Siem Reap, Cambodia</td>
<td>Mar. 2004</td>
<td>Co-organized, presented and facilitated workshops to start the process of NeRO-Asia</td>
</tr>
<tr>
<td>Kathmandu, Nepal</td>
<td>Mar. 2004</td>
<td>Organized, facilitated and presented at a Knowledge Sharing workshop for Nepali organizations</td>
</tr>
<tr>
<td>Kathmandu, Nepal</td>
<td>Mar. 2004</td>
<td>Facilitated a meeting on Young Development Students organized HDFNet</td>
</tr>
<tr>
<td>Tegucigalpa, Honduras</td>
<td>Mar. 2004</td>
<td>Co-organized, facilitated and presented during a 5-day Honduras Learning Systems workshop</td>
</tr>
<tr>
<td>Delhi, India</td>
<td>Mar. 2004</td>
<td>Presented at the Annual Meeting of Oneworld South Asia partners</td>
</tr>
<tr>
<td>Maastricht, Netherlands</td>
<td>Mar. 2004</td>
<td>Presented at the meeting of the European Association for Development Information The organized by the European Centre for Development Policy Management</td>
</tr>
<tr>
<td>Bern, Switzerland</td>
<td>Mar. 2004</td>
<td>Organized, presented and facilitated a workshop on “Before, During and After” Learning techniques during the Dare to Share Fair</td>
</tr>
<tr>
<td>Ottawa, Canada</td>
<td>Mar. 2004</td>
<td>Organized and facilitated a meeting on open source use at IDRC</td>
</tr>
</tbody>
</table>

**Publications**

FAUL, Mark & Bellanet Team. Facilitation for Dgroups Administrators. January 2004 (Forthcoming as part of the ITrain collection).


Online Dialogues

Thousands of subscribers from the development community work and collaborate using the online workspaces and discussion lists hosted by Bellanet. Presently, over a thousand online discussion groups and communities are housed at www.bellanet.org/lyris and www.dgroups.org. This is a representative sample of communities according to types of collaborations and themes.

Bellanet
bellanet-l Bellanet Dissemination List
bisc-cl Bellanet International Steering Committee

Bilateral Organizations
rural-dev Swiss Agency for Development Cooperation (SDC) Dialogue on Rural Development
sdc-aids SDC Guidelines on HIV/AIDS
sdc-knowledge Discussion on Enhancing Networking Within SDC

Collaborations
bdo Building Digital Opportunities Programme
dg-partners Dgroups Partners
executive-cl Global Knowledge Partnership Executive Committee
ictk4d Open Content ‘Flower’ Partners
iford-cl International Forum for Research Donors
membership-cl Global Knowledge Partnership Membership Committee
ocen Open Content Exchange Network
vp Virtual Parliament of the Americas (FIPA)
www4mail WWW4Mail Partners
picta-capacity-cl ICT Capacity Development in Africa
picta-cl Partnership for ICTs in Africa

AiDA – Accessible Information on Development Activities
aida AiDA Management Team

ITrainOnline
ito-editors ITrainOnline Editors
ito-partners ITrainOnline Partners

International Development Research Centre
alianzas-iipm Mining Policy Research Initiative Working Group
enrap-tech-cl ENRAP Technical Discussion
gender-resource-tenure Gender, Natural Resource Management and Globalization
ict4d-futures ICT4D Programme Dialogue

Knowledge Management
km4dev-l KM for International Development
Learning and Evaluation
impact LEAP - Monitoring and Evaluating Information Services, Products and Projects

Education and training
ecdpm-capdev ECDPM Capacity & Performance Study Working Group
TFoBET IDRC Task Force on Biotechnology and Emerging Technologies

Information, knowledge & communication
picta Workspace for the Partnership for ICTs in Africa (PICTA)
america-indigena Proyecto América Indígena

Social and political change
globalization Globalization and Peacebuilding
pn-knownet KariaNet - Knowledge Access for Rural Interconnected Areas Network

Governance & government
Stocktaking2 Stocktaking II: Conference on Palestinian Refugee Research
fipa-terrorism FiPA Working Group on Terrorism
hdfnet HDFNeT - General
hdfnetfocal HDFNeT Focal Points
ResearchandKnowledge Research and Knowledge
PolicyandAid Foreign Policy, Development Assistance and Aid Effectiveness

Economy, business & trade
MPRI-ASM1 Organization and Institutionalization of Artisan and Small Scale Mining

Agriculture & NRM, Information, knowledge & communication
ruraltrieval Agricultural Information Systems: Retrieval and Resource Discovery Strategies
NeRO-Asia Networking (of) Regional Organizations in Asia - NeRO-Asia

Environment, social and political change
Mountain Forum
infoandina-fm InfoAndina
mf-admin Mountain Forum - List Administrators
mf-africa Mountain Forum - Africa
mf-asia Mountain Forum - Asia
mf-europe Mountain Forum - Europe
mf-lac Mountain Forum - Latin America & Caribbean
mf-namerica Mountain Forum - North America
mf-summary Mountain Forum - Summary
mf-women Mountain Forum - Women
mtn-forum Mountain Forum - General

Human rights
alfa-reди Comunidad Alfa-Redi
derecho-informatico Forum of CyberLaw
Acronyms

ADEA  Association for the Development of Education in Africa
AED  Academy for Educational Development
AIDA  Accessible Information on Development Activities
APC  Association for Progressive Communications
ASEAN  Association of South East Asian Nations
BCO  Building Communications Opportunities
BDO  Building Digital Opportunities
BISC  Bellanet International Steering Committee
CAD  Canadian Dollar
CGIAR  Consultative Group for International Agricultural Research
CIAT  International Center for Tropical Agriculture
CID  Canadian International Development Agency
CTA  Technical Centre for Agricultural and Rural Cooperation
DAC  OECD Development Assistance Committee
Danida  Royal Danish Ministry of Foreign Affairs
DFID  Department for International Development (United Kingdom)
DGIS  Netherlands Directorate General for International Cooperation
ECA  Economic Commission for Africa
ECDPM  European Centre for Development Policy Management
ENRAP  Electronic Networking for Rural Asia/Pacific
FAO  Food and Agriculture Organization of the United Nations
FIPA  Inter-Parliamentary Forum of the Americas
FLOSS  Free/Libre and Open Source Software
GDN  Global Development Network
GKP  Global Knowledge Partnership
GRBI  Gender Responsive Budget Initiatives
GTZ  Deutsche Gesellschaft für Technische Zusammenarbeit
HDFNet  South Asia Human Development Forum Net
ICA  Institute for Connectivity in the Americas
ICARDA  International Center for Agricultural Research in the Dry Areas
ICIMOD  International Centre for Integrated Mountain Development
ICTP  Abdus Salam International Centre for Theoretical Physics
IDML  International Development Markup Language
Hivos  Humanistisch Instituut voor Ontwikkelingssamenwerking
ICT  Information and Communication Technology
ICT4D  Information and Communication Technologies for Development
IDRC  International Development Research Centre
IDS  Institute for Development Studies (University of Sussex)
IFAD  International Fund for Agricultural Development
IICD  International Institute for Communication and Development
IISD  International Institute for Sustainable Development
INASP  International Network for the Availability of Scientific Publications
infoDev  World Bank Information for Development Program
IWMI  International Institute for Water Management
KIT  Royal Tropical Institute (Netherlands)
KM  Knowledge Management
KS  Knowledge Sharing
KM4Dev  Knowledge Management for Development
LAC  Latin America and the Caribbean
LEAP  Learning and Evaluation Action Program
MPRI  Mining Policy Research Initiative
OKN  Open Knowledge Network
OECD  Organization for Economic Cooperation and Development
OPA  Online Proposal Appraisal Software
PICTA  Partnership for Information and Communication Technologies in Africa
ReFOP  Regional Forest Programme
SAP  South Asia Partnership
SDC  Swiss Agency for Development and Co-operation
Sida  Swedish International Development Cooperation Agency
SNV  Netherlands Development Organisation
UNAIDS  Joint United Nations Programme on HIV/AIDS
UNESCO  United Nations Educational, Scientific and Cultural Organization
UNIFEM  United Nations Development Fund for Women
USAID  United States Agency for International Development
WHO  World Health Organization
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